

CYBER SECURITY – IT IS A CONCERN FOR WATER UTILITIES?



Jon Røstum, chief strategist Powel



Jon Røstum

Former



- PhD NTNU
- Senior researcher at SINTEF
- RISK analysis for water companies including ICT
- Contributor to NOU 2015-13 «Digital vulnerabilities» for water

Current


- Chief Strategist Powel Water
- Digital advisory water
- Project leader for Norwegian Water Association project related to Cybersecurity (2018)




Q: Anyone of you working with cybersecurity on a daily basis?

HAVE YOU HEARD THE STORY ABOUT THE PERSON FROM OSLO-AREA CALLING THE PERSON FROM BERGEN-AREA?





We don't understand that we don't understand! **2015**
The Norwegian National Security Authority (NSM)

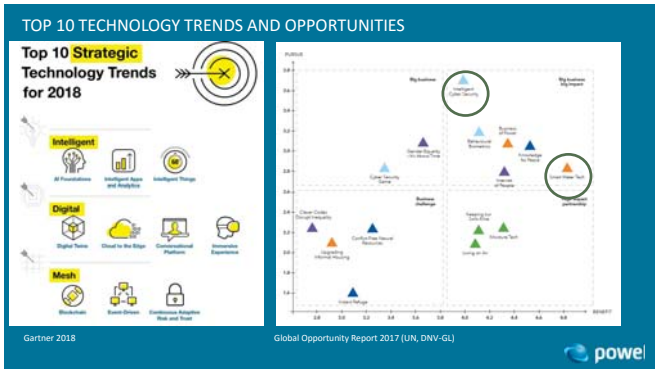
We still don't understand that we don't understand! **2017**
Norwegian Food Safety Authority (Mattilsynet)



CYBERSECURITY TOOLKIT FROM NORSK VANN

- Safety and security in SCADA systems (2013)
- Risk & preparedness (2015)
- Safety management (2015)
- Cybersecurity and cloud services (A238/2018)
- Are the reports being read? www.norsk vann.no/index.php/kompetanse/va-bokhandelen



- ### EXAMPLE OF DIGITAL TREATHS IN THE WATER SECTOR
- Virus
 - Malware
 - Former employees
 - CEO fraud
 - The value-chain as a vulnerability
 - Use of not updated software
 - CaaS – Crime as a Service
 - National states as a treath
 - IoT & cybersecurity
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EMPLOYEES

Fired Employee Hacks and Shuts Down Smart Water Readers
A Pennsylvania judge has sentenced Adam Mangano, 41, of Bala Cynwyd, PA to one year and one day in prison for hacking and damaging the IT networks of several water utility providers across the US East Coast. The sentence was passed down for crimes committed in the spring of 2014.

Vannsjefen - Trusler fra ansatt avslorte skrapstalget

- Former employee – not re-engaged
- New password: "fu*kyou"
- ViteK Boden vers 2.0
- Relevant in Norway?

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NATIONAL STATES AS A THREAT

INVASION OF THE COMPUTER HACKERS

Water utilities have increasingly become the target of cyberattacks in recent years.

A disgruntled employee was sentenced to 2 years in prison after hacking into the SCADA system of the local waste management system and releasing 800,000 litres of raw sewage.

Seven Iranian nationals charged for cyberattack on a small dam 25 miles north of New York City.

Ransomware attack derived from e-mail virus forcing payment of a \$25,000 ransom.

Verizon Security Systems reported a cyberattack on a water utility in which the water treatment chemistry was tampered with.

Radflow reported that cryptomining malware had been discovered on the SCADA system of a European wastewater treatment plant.

Timeline: 2000, 2011 (Seven Iranian nationals charged for cyberattack on a small dam 25 miles north of New York City), 2015 (Ransomware attack derived from e-mail virus forcing payment of a \$25,000 ransom), 2014 (Verizon Security Systems reported a cyberattack on a water utility in which the water treatment chemistry was tampered with), 2017 (Radflow reported that cryptomining malware had been discovered on the SCADA system of a European wastewater treatment plant).

Source: GWI

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"It seems clear that elements within Iran are working to build a database of vulnerable systems in the U.S., damage to which could cause severe harm to the U.S. economy and citizens, American Enterprise Institute (2015)

CEO FRAUD

Relevant also for water industry

E.g. Powel

- Bård Benum – CEO
- Øystein Sæther – CFO
- NN – Controller

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From: Øystein Sæther [mailto:os@platinummarketing.com]
 Sent: 6 June 2016 12:30
 To: Christian Bennum, Sørensen [mailto:Christian.Bennum.Sorenson@powel.no]
 Subject: Head Faktura

Hei Christian,
 Bård trenger endelige fakturaer betalt idag. Sæther gir deg på om du kan gjøre betalingsoppsett og email meg deretter om betaling når du er ferdig.
 Bård er en smart mann med veldig god hukelse og god hukelse på alle detaljer. I løpe av de siste månedene har jeg fått mye informasjon og dokumentasjon for transaksjonen til dag når jeg får de
 Det vil være et fakturamottak som betyr mye og jeg gjør betalingsoppsett som "express". Takk.

Vennlig hilsen
 Øystein

Fra: Bård Benum [mailto:bar@platinummarketing.com]
 Dato: 6 juni 2016 kl. 12:07:58 CEST
 Til: øystein.sæther@platinummarketing.com
 Emne: Head Faktura
 Hei Øystein, jeg er veldig glad for at du har kommet tilbake til oss i kveld. I dag. Hver er de opplysninger, du skal foreta betalingsoppsett til London?
 Skriv meg tilbake når du får dette.
 Snarlikt fra min Morid

CAAS - CRIME AS A SERVICE?

For a small amount of money you can order a cyber attack

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DIFFERENT SEARCH ENGINES

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The «S» in IoT stands for the security?

Angus Carter

so they hacked a casino through its fish tank. wait, what? theconversation.com/the-internet-o-... #iot #security

Internet-enabled devices are so common, and so vulnerable, that hackers recently broke into a casino through its fish tank. The tank had internet-connected sensors measuring its temperature and cleanliness. The hackers got into the fish tank's sensors and then to the computer used to control them, and from there to other parts of the casino's network. The intruders were able to copy 10 gigabytes of data to somewhere in Finland.

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WHERE WITHIN WATER CAN IOT-SENSORS LIGHTEN UP?

Where and how can IoT sensors be applied to lighten up the water sector?

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HOW TO MAKE A PUMPING STATION SMART IN 30 MINUTES?

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WHAT DOES THIS MEAN FOR WATER ?

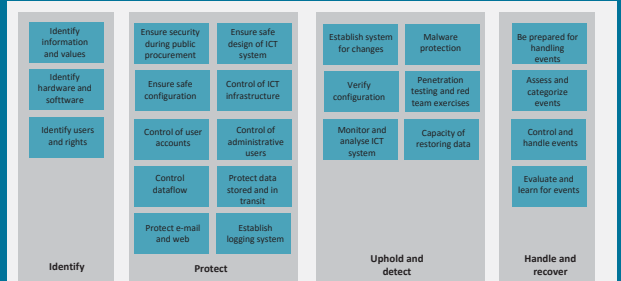


- End-to-end encryption?
- No SCADA connection?
- If using SCADA data, PUSH not PULL data?
- A flexible, scalable and secure platform for handling IoT is required!

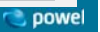


MAIN PRINCIPLES FOR CYBERSECURITY IN WATER

Following The Norwegian National Security Authority (NSM) guidelines



<https://www.nsm.stat.no/publikasjoner/rad-og-anbefalinger/grunnprinsipper-for-ikt-sikkerhet/introduksjon/>



PENETRATION TESTING

Identification of vulnerabilities in infrastructure and solutions



- «White hat hacker» approach
- Are the barriers good enough?
- Are there any backdoors?
- Known vulnerabilities?
- Tests:
 - *Inside test* (what can you do when you are already inside the system?)
 - *Outside test* (is it possible to enter from cloud/web?)



A PRACTICAL CYBERSECURITY RECOMMENDATION....



«Think safety and be careful with your stick. Think twice before you stick it in. It might become a source of infection. Only use it once!»



THE END

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